

Intelecom Connect Client - Version 1.20.0 - Download Information

About this product:

The Connect Client is the user interface for agents and operators of Intelecom Connect.

Instructions:

To install this product you must have the .NET Framework version 4.0 or newer installed.

After downloading, make sure any older version of Intelecom Connect client you have installed is not running, before starting the installer.

NOTE:

The Connect Client use the SignalR based https protocol for the trigger-server on port 443.

Change log:

Version: 1.20.0 (Released: 2017-02-09)

- Support for limited time per pause reason per agent per day
- Improved support for Skype status combined with Connect
- Minor improvements and bug fixes

Version: 1.19.0 (Released: 2016-10-18)

- Added support for extending wrap-up
- Minor improvements